

# **Identity Theft**

---

Distributed by The CPE Store  
[www.cpestore.com](http://www.cpestore.com), 1-800-910-2755

# Table of Contents

---

<b>Chapter 1 – What is Identity Theft? .....</b>	<b>1</b>
Learning Objectives .....	1
Introduction.....	1
Facts and Statistics.....	1
Legal Protections against Identity Theft.....	5
Identity Theft and Assumption Deterrence Act.....	6
Fair Credit Reporting Act.....	6
Fair and Accurate Credit Transactions Act .....	7
Identity Theft Penalty Enhancement Act.....	7
Identity Theft Enforcement and Restitution Act.....	9
Review Questions.....	10
Review Answers .....	11
<b>Chapter 2 – How Identity Theft Occurs.....</b>	<b>13</b>
Learning Objectives .....	13
Common Identity Theft Schemes .....	13
Exploitation of Human Emotions .....	13
Technological Schemes.....	14
Non-Technological Schemes .....	20
Types of Identity Theft .....	21
Financial Identity Theft.....	21
Tax-Related Identity Theft.....	21
Medical Identity Theft.....	24
Criminal Identity Theft.....	24
Review Questions.....	25
Review Answers .....	26
<b>Chapter 3 – How to Protect Yourself from Identity Theft.....</b>	<b>27</b>
Learning Objectives .....	27
Introduction.....	27
Recognize Warning Signs.....	27
Secure Your Identity .....	28
General Rules.....	28
Minimizing Further Damage .....	30
Preventing the Thief from Opening More Accounts.....	30
Restoring Your Financial Reputation and Credit Score .....	32
Limiting Your Losses.....	33
Lessons Learned from Victims of Identity Theft .....	34
Stolen Debit Card and Tax Return .....	34
Stolen Money Market Checkbook.....	34
Review Questions.....	36
Review Answers .....	38
<b>Chapter 4 – How Businesses and Organizations Secure Personal Information.....</b>	<b>41</b>
Learning Objectives .....	41
Introduction.....	41
Comply with the Red Flags Rule .....	41
Implement a Prevention Program.....	42
Identify Relevant Red Flags .....	42
Detect Red Flags .....	43
Respond to the Detected Red Flags.....	46
Periodically Update the Program.....	47
Protect Sensitive Data .....	47
Conduct an Inventory.....	47
Develop a Privacy Policy.....	49

## Table of Contents

Create Layers of Security.....	49
Raise Employee Awareness .....	52
Respond to Data Breaches .....	52
Secure the Operation.....	52
Fix Vulnerabilities.....	53
Notify Appropriate Parties .....	53
Review Questions.....	56
Review Answers .....	57
<b>Appendix A – When Information is Lost or Exposed.....</b>	<b>59</b>
<b>Appendix B – Sample Letters to Dispute Fraudulent Charges.....</b>	<b>67</b>
<b>Appendix C – Model Letter to Notify Stakeholders about a Data Breach .....</b>	<b>71</b>
<b>Glossary.....</b>	<b>73</b>
<b>Index .....</b>	<b>75</b>